



Capability Statement

Get Better Transportation LLC
Non-medical Transportation Services
EIN 853108119

Company overview

Incorporated in 2020
Minority-owned business
MBE Certifications: NYC certified
FMS Vendor code: VS00085585
DUNS: 10-094-8864

NAICS Code

485991 - Special Needs Transportation

Leadership

Mr. Elisaul C. Diaz
Founder and CEO
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Contact info

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Clients

Charles B. Wang Community Health
Center, Inc.
Med Transit
New York State Department of Health
Medical Answering Services (MAS)

Accreditation

BBB Accredited since 2/2023, A+

Award

Top Non-Emergency Medical
Transportation Services Provider 2024
by Healthcare Business Review

Executive Summary

Get Better Transportation provides reliable transport of patients between their place of residence and healthcare institutions within the New York metropolitan area. Our services facilitate patients' mobility to access adequate care with comfort and ease.

Mission

To provide unparalleled medical transportation services, driven by the values of exceptional service, compassion, and continuous improvement.

Core Competences

Services coverage

Our non-emergency medical transportation (NEMT) solutions encompass New York City, as well as the surrounding areas of Westchester and Nassau Counties, NY, and north of New Jersey.

Technologies used

Our services are supported with a fully-insured varied fleet, including wheelchair-accessible vehicles. Advanced user-friendly technology is implemented to enhance experience, like GPS tracking for real-time monitoring of trips.

Differentiators

- Non-Emergency medical transport customized solutions
- Experienced team of over 500 drivers committed to high-quality customer service and accessibility
- Streamlined operations supported by a 24/7 call center for convenient service at any time
- Commitment to serve vulnerable segments of society in underserved communities, having over satisfied 4000 clients
- Scalable services designed to provide a superior experience that combines efficiency and kindness
- Credible collaborative partnerships with insurance and healthcare companies like MTA, Access2Care, LogistiCare, Medicare and MAS